



# B . S . N . L . EMPLOYEES UNION

## WEST BENGAL CIRCLE

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No. BSNLEU/Circle/BA/2020

Date : 1.12.2020

To  
The Chief General Manager Telecom,  
BSNL, West Bengal Circle,  
8, Red Cross Place, CTO Building,  
Kolkata – 700 001.

Sub. : Functioning of Business Area- regarding.

Sir,

Please recall our discussion with you on the above subject.

There is a total anarchy situation is prevailing the West Bengal Telecom Circle after the formation of Business Area (BA)- i.e after the administrative merger of SSAs. A meeting was also held with Unions/ Associations and the administration in this connection. But no improvement has yet been taken place in function of BA. I would like to draw your kind attention to the following facts for taking immediate action in this regard.

1. Functioning of BA has not yet been started fully in the new setup. While the old administrative functioning has been closed in the new setup. Only the officers related with the Finance have only been transferred in the new centers.
2. It was assured to the unions by you that a nodal officer will be posted at the SSA level to deal with all the staff related matters and who will maintain a close relation with BA administration to redress the staff grievances e.g GPF and Medical advance etc. But nowadays it has become a practice of the SSA administration to avoid all the responsibilities in this regard on the plea of formation of BA. We had suggested that the AGM (Operation) should be re-designated as AGM (Operation & Admin) who will take all the administrative responsibilities to deal with the staff matters.
3. It was also assured that the head of BA will visit the SSAs with a time schedule so that the monitoring can be done in a regular manner. But it is our experience that the monitoring by the BA head has not yet started in most of the SSA. As a result our District unions are not getting chance to meet with the administration to settle the problems through discussions.
4. It was also observed by us that the top most officers at the SSA level and also the executives are not attending the office regularly in the unlock situation. This practice has also been induced in the non-executives. The situation has badly been affected firstly by implementation of VRS and lockdown and now it is the formation of BA. This has affected the office culture and there is nobody to monitor at the lower level of the administration. This situation practically paralyzed the administrative functioning and the work culture of the circle for which the revenue in the CFA segment has already been affected.

Under this situation, I would like to request you take an effective action so that the BA could function in a proper and disciplined manner.

Hope you would surely do the needful at the earliest.

Thanking you,

Yours faithfully,

(Animesh Mitra)  
Circle Secretary